Introduce me, AMS

Lite Cigarettes Questions

Tell me about yourself.

Your smoking history.

Tell me about the cigarette you smoke.

How long have you been smoking?

How many packs a day do you smoke?

Do you enjoy smoking?

Have you tried to quit? How many times? How recently? Did it work? Why? Do you feel like you have less need to quit because you're smoking lite cigarettes?

What brand do you smoke primarily?

Why did you settle on that brand? What do you like and dislike about it?

Do you like the taste of your cigarettes? Do you think you like the taste more or less than the taste of a regular cigarette of the same brand? Did you always feel this way?

Why did you start smoking lite cigarettes? Are these the same reasons you smoke them now?

How did your decision process work? (Did you first decide to smoke lite cigarettes, and then settle on a brand, or what?)

How are the regular cigarettes of your brand different in image? How do the people differ who smoke each type?

How do lite cigarettes work? Do you know how to block the vents? What would this do? Do you ever do it? How? Can you show me how you hold the cigarette, and how you inhale?

Do you smoke lite cigarettes differently than you would regular cigarettes? (e.g., puff har Do you know how much tar and nicotine (T&N) is in each pack of your cigarettes? (No peeking) (Once he or she says, then look)

What do the T&N figures on a cigarette pack mean?

What does low T&N refer to? (The content? The filtering system? How much you actually ingest?)

How does the amount of T&N relate to taste? To the healthiness of the cigarette? If the cigarette pack says X mg of T&N, how many mg of T&N will you ingest as you smoke each cigarette? How does that work?

Are any cigarettes "safe?"

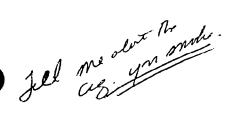
Are lite cigarettes healthier for you than regulars? Why?

Do you think cigarette companies say that in their ads?

How much do you pay for a pack now?

inous or

If you could buy lite cigarettes that were just as dangerous as regular cigarettes, how much less would you pay for them than lite cigarettes that are actually safer? (work on wording of question with respondent)



Lite Cigarettes Questions



How long have you been smoking?

How many packs a day do you smoke?

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20 you milk organism companies only mak in mon u

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-	PACK
•	アノスス

- TASTE

- SAFETY(?)

- PRICE

- BLAND

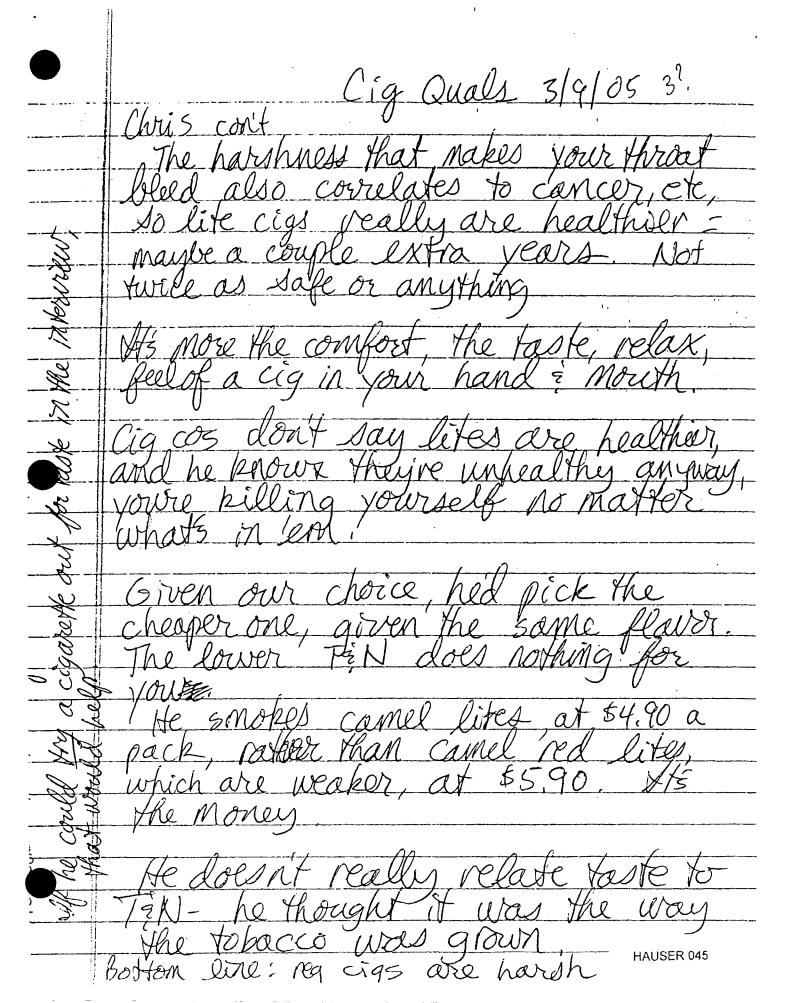
HAUSER 040

•	11 Branchilabout 10
	Be careful about le cig avals
	1 "try army" 2004 3/8/05/
	The state of the s
elsa und	Now \$4,50 - \$5,00 20 cigs in a pack today.
1 have apace	Now part Friend Constitute its notamore
	likes a cigarette after a meal. Hard to smoke in
	public. Causes him to smoke less
	It snoted Parliaments - and the bound changed to be
	all lights. He smoked the 100's. No taste difference,
	no difference in smoking. He didn't even notice
	at first, He was okay with that.
	If he had to switch, he'd smoke another 100 - would
	I have don't around,
	Doesn't know what "Life" means. Reg = stronger
	take or tobacco?
	He doesn't know how much IEN and
	if doesn't say.
	Hard Box, Lites, 100's, recessed filter
	The sold and the date (Not then of tobacco'
	Mt good for you tar discolors teeth,
	not good for you far discolors feeth, life healthier? They say that, but he doesn't think it works. The burning to bacco is gonna
	think it works. The burning to bacco is gonna
	be there each way.
	The state of the s
<u>.</u>	110th - Cite = DONE Flavor and he doubts the TEN is
	really brief VI to the weize same how
8	Whatlife => less flavor, and he doubts the TiN is really lower. If task were same, he'd go with ultrarlights, is if they really are safer
	yo with withoutights, 45 11 (reg racing was suffer
Î	He think cancer is dependent on genes. aslong
	III wante is apriliand on getter. Casting
ŧ	

as you eat a varied balanced diet, you're a and cigarettes may have no effect. Mer is trying to tell you lower TEX less toxicity	K
and cigarettes may have no effect.	
MAT is trying to tell you lower TEX	ح
less toxicity	
& ultra=\$5 => Lite=\$5 - hes 78, he	٥.
too old to wayry about it We	le
were to then he might. If he a	rere
18, well, same answer Young	people
are indifferent to price.	V V
John 8:30	<u>.</u>
57, cut open 4 years ago-aorta blocker	<u> </u>
from smaking, Couldn't walk. Stopped	IN
hospital, but "just one paff" You ha	UE TO
want to guit. When young smoked non-filtered - 2 packs to	1-
	•
\mathcal{L}	gare Inc
tax-regressive. He enjoys smoking: Quit for a year, got to	2.1
smakes Marlboro lites switched from	
Not hursting himself so bad Denial.	1 141000119
Take is wilder not as harsh on your three	rat-
	other
	- 11 <u>- C</u>
Liter = 1055 TaN = Milder.	
Drant know the TiN in Marl le	Yes.
HAUSER	042

i	
	Cig Quals 3/9/05 Z.
	John cont.
	Box Isesat say how much 7°N.
	1 ile - a neilchotairal thima - anim murha
	VAILTIBLE WALL ON MUCH - On the road to
	and the city while doct swy may
	Want gdy, Much
	He trace theire ite thinks theyre half
	no difference, It's all a mind thing.
	At sight a label. At all marketing
	Price choice-same price. He likes what he has now. He's used to it. The part on health is just part of addiction denial.
	he has now. He's used to it The part
	on health is just part of addiction denial.
	There's a lot of psychology here.
	There's a lot of psychology here. It's just a cigarette.
	If the tast were the same? "It wouldn't be"
	"On M. Tile is to un look on the A wat
	"Really lete is to unbelievable. and not enough nicotine.
	Mough Month
	Task is really connected to TEN.
	HAUSER 043

Chris 10:30 18 with ren stronger He whipped Poesn't smake the cigarette-HAUSER 044



migranes.

Cig Quals 3/9/05 4

NAUSER

Worse, he woo

your throat. So ceteris paribus, he'd lites instead of regs due taste; nic the same.	
your rowa. 30 centes paupus, nea	SMOKE
lates (Mead of legs all taste; nic	otive is
The same.	
He night pay a premium. He co	uld
work with the safer. and t	Le.
work with the safer. and it rastes the same	le .
was convincing. He believes	1
could be done	
The argument of you wouldn't	
The argument of you wouldn't really want to pay as much a maybe the well, it could happe	
maybe the well it could happe	n
]
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about 8 or 9. except its not wor	th
paying for well, it is if it were	real
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HAUSER (750
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HAUSER 0

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horrible for you, ones as bad	
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Walt lungs black discolder.	
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<u> </u>	
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back to the second of the seco	J
- PUCK-L	
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shed pay a premium. But often st	<u> </u>
doesn't have the money.	
Even it lifes are as withealthy af	<u> </u>
regs, she wants the life - rasky	/
feel are better "lighter"	
HAUSER 052	

Lourdes Started smoking since HS- everyhody was doing it, wanted to be "cool" Her cousin smoke how light the taste like the smell She's tried to quit-when pairied for 5 x13-snuck her way the 1st xr. but then quit. Then she thought, "what am & gain Mg?" and stopped Then she thought, "what am & gain Mg?" and stopped Doesn't need to quit but could it she was for Parl she went to Kools-vory strong. Her officend smoked 'em. Then needed something when another friend smoked Newport ights, and so now she smoked those. Her don't make her cough and buts or headspin than regs DOUNT know why lifes are lifes. TiN-"what the cigarette releases"-Loesn't know how that varies bother are more healthy because they're not strong. Not clear why; just judges taste. White bilter lighter than gold a 50% as dangerous. Mostly concerned about how the he HAUSER 053

10:50-

Cigs-Metests 3/25/051,

Staces - Need DK for smoking history gulstrons.

- Brand list-people get confused - what about Carlton Menthol Lights vs. Calton. 2.5 mg - Conjoint is "Going to be fun".
- Price descriptions: She pays \$50 percarton? IN NH

(10 packs)

- Pack type- "whatever the person gives me"-so should we let her indicate no preference/DK:
"Tastes like a your brand of Light Cigarette"!!
Health risk scale is fine. She knew they're all the same, so they put in 100s. - she knew they're all the same, so they put in 100s. - she knew doout it. and yet...
Taste Scale - she's not sure, since Carlton doesn't have a regular version, but she ended uf managing-her husband smokes come reds Choice directions - "a lot of reading, you have to think about it" but not impossible. Conjoint - a bit confusing, but she got it.

She thought she needed another choice, she pays attraction only to price.

The shought she needed another choice, she pays attraction of the price.

The should have a should be price. - Put in the progress bor- she can't Lee the new choice exercise pop up.

She got a bit scared by "HR > reg cight, a buck is servous mercy.

20% and 50% - that sounds fine. "50% is crasy"
as long as the ITR is greater, even though she known

its the same." I'm not paying more forget it. She thinks carefully about each choice "Shelly's how" (just signed in)

HAUSER 065

"50% is a number that makes me say, "I'm doin' it!"
"Who said pack type matters?"

11:15 Demos- she paged down easily.
It would take her a bit longer at home"That was fun!"

Tom & Todd- Give Tom the URL * Put in the progress bar!

Chris-10:30

Bob-

Jenn-Pretest 3/28/05,

AMSCIO

She smokes both lights & ultralights. Lights w/mon and ultra-lights - to be better.

Health risks - "am & supposed to be answering something here?"

She thinks the level of Yor is the difference blun light, reg & UL.

she'd smoke Marlboro Reds if she could. They're stronger.

She uses tard lack only - soft packs are a pain to get out, they crush, you get nicotine and all over your purse.

She pays \$50/pack of 10 here. * She's still wondering when she'll answer some questions!

Choices: This is a hard choice! oh, shit!" But she putters away and does well.

* Where's the progress bar??

She won't pay more.

"It all made sense?"

Sponsoring - "Someone's trying to come over with figure out what's most important?"

Historiant? No.

Derrick 3/28/05 He's fast. He pays "Copack in the North End Hard pack is very important to him. Marlboro Reds = "Cowboy Kilbers", he says. He prefers task of regular. He knows about the vent He storted with Marl. Mediums, then went on to lants. The choices are a bit of work - but it's more the format than the # of choices.

It'll be nice, he says, to have the hard packs in one color and the soft packs in another. He says the focus of the survey is not really on the health risk- it's on task & price He does a lot of wade-offs us. EBA, so it's a little harder for him, But he did it. Guessing the Sponsor? a cigarette company. Maker of Marlboro-PM. Purpose how much taste is a driver more than cost (or pack type). No demand artifacts, and he wouldn't do it anyway - it's anonymous. L, UL- Not as much safe as they want people to think - he known about covering up the holes. but they're still safer.

- 1. Pretest Price ranges are they realistic? Do they bracket the ranges that might be given? Try 50, 80% ass
- 2. Do they understand the meaning of the
 - 3. Check that risks of ULELER. see his prefest Q more risky, as risky, or less risky?
- Huy get it doether seath would it change their decisions? Do you assoc TiN with health risks?

1994-1998 right now. = call Told & Tom about this

C:\ Prog Files \ Sawtooth Software \ SSIWb\
Local Web \ htdocs

10:30 Joan

5. WHO IS SPONSORING? WHAT DO THEY WANT?

HH ≥18 Sex	48.3% 51.7%	Male Cig Female	us De	2MOS Ligh	3/25/05 digo-1	1.
Income	19.170 21.670 18.070 11.670 16.770 26.1 13.10.2	Under \$ 25-50 K 50-75 K 75-100	0.50K 50-100	3 1000	Use HHLD? 29.3% 27.4% 15.3%	
Moratel	34 4.2 55.0 3.6 6.4 10.1 2011 -ning.	% W	le (Never 76 inied Espora	Morried) re prese abres	14.100. nt)	

Christine 3/29/05 1.

How many years ago did you start smoking?
- use numbers instead of words for numbers

- add DK? The Better Take scale was confusing. She thought it was the strength of the taste, not . how much she likes it - shed rather see

her brand of light cigarette = 100 and reword it so it's more unambiquously about better taste not strength of raste;

about better past not strength of taste.

Who's the sponsor? Marlboro, because they say regular, light, & UL Parliament just has Leul. Newport has menthol.

Marlboro fits best. They're doing it because UL sales are up and from they want to know why, and what would happen of they varied certain things.

Demand artifacts? Not at all. She assumed A, had nothing to do with it.

Plus cigarette opinions lese protty unambiguou

you're not just making it up

smoker MLs. Next 3/29/05 a paving any. Dold the hardpack the thinking hard about the tradeiffs - the tradeiffs making logical, consistent choices. Not had for \$50!

Guest PM is sponsor, and they want to

know % of people who are more health conscious us others - will they pay for that, or for taste

Mike 3/19/05 12:50 p

He soys I did a very good job on it. an A+!

Sponsor? Either a cigarette co. or a

health care company. The former is more

likely. They want to see if they should

make more R, L, or UL cigarettes. If HC

co, it would help them see what public

smoking patterns are so they can toilor

health care plans.

Demand artitacts? No. No leading or

attempting to sway.

What makes a light cig light? Different

poisons i tobacco.

Mary ann \$109 (:25).

Sponsor? A cigarette co, wanting to see.

trade offer of the, To price

Demand artifacts? Not. She was honest.

Light=reg on TV commercials. From PM?

She smokes L's because they might be a little

bit better. Fool myself.

Sharon 3/29/05 1, 4:15
Taste scale first a should be REGULAR 1
50% less should be 50% LESS in conjoint
Spansor: Philip Morris, to find out info
for adv or marketing and positioning and
pricing.

Likes ULS best! But is a Parliament smoker, and they don't appear to have ULS. It wasn't bad.

Sponsoz? a Marlboro thing, because of reds, lights, ULS - they want to see what's Most important to people. Demand artifacts. No.

Greenfield: Mark & Jackie 3/29/051. Getting the sample. Paying people: don't pay unless they screen out is the usual policy, well go that way. The terminates link is different from the completion link.

Invite => our screener => smoking? => complete

Herminates send creen field

(different link)

List of completed

IDS

Old normal way: we'd say we ned 100 light snokers; we'd give 'em quôta groups, and on we'd go. That's how it was priced originally

Jackie - 100,001 => CIC

Cigarette Smoker IDIs Recruited for AMS By National Field + Focus.

		-					
Time [Time First Last. Rhogen Phone2 Rec Sex Age Educ Brand	Phone2	Rec	Sex	Age	Educ	Brand
11:30 AM			ka }	1	21-34 SC	င္လ	Newport Lights
12:00 PM			df	Ħ	df m 35-49 CG	င္မ	Marlboro Lights
12:30 PM	REDACTED		ka	3	m 35-49 CG	င္ပ	Newport Lights
1:00 PM			ď	3	50+	SC	Marlboro Lights
1:30 PM			ka	1	50+	СС	Marlboro Lights
2:00 PM			롸	3	df m 35-49 CG	CG	Marlboro Lights
2:30 PM			舀	₃	ka m 35-49 CG	င္ပ	Newport Lights

Session Date: Wednesday, May 18, 2005 at Applied Marketing Science

Cynthia 1:30pm.

Cynthia 1:30pm.

MR lights or american spirit Lights.

Just wants variety, and ASL's coef more. MRL = \$4.60, A5 L = \$6.00. ASL's are additive-free. Switches among brands, but generally lights, sometimes regs. Likes the taste of lights better; regs when she wants an extra kick. TiN= naturally occurring properties of tobacco. Nicotine = the drug, a stirulant; Taj comes from the leaves. Supposedly they vary by L, L, etc. She can feel diff more in nicotine than tar; or maybe not. TEN v. HR:
N has less to do with HR than tar ... it's hard to say. Light eigs to have some to bacco, diff filter, Maybe chemicals, but probably the filter. Was a hard-pack-only person until the going got tough.

Karl 2:30
Newport Lights. Grew up on Newports, but wanted something lighter, and other brands didn't taste as good, Switched 20 yrs ago. Likes taste of L's better, doesn't make you hack, back 20 yrs ago, there was a fiberland rumor. TeN- Tar = the ingredient that bonds the cigarette, and the nicotine is the flavor-

and the addictive agent. The The Albertic to blood websels. Smokes & 2 pack a day. Her cut back dramatically. He would like to quit, but it's too hard. Ulis - only when desperate. Sucking wind, lights have the same Tin as reg. It's the filter. But still the same. It's a task factor, Less harsh. answered the "HR" es q. correctly." (00:100. * Task I noked other types, they may not know. Task Joen't hithim as much as the.

* TIN Scalle "harnbeld"

Cig Into 5/18/05

Leanna REDACTED

Casual Smoker, MKs. 1 or 2 cigs/day. Likes Menthol, Low TiN. Her Newport Menthols, which she says have low TEN-"50%". Tar is bad, nicotine is the addictive. Tar is the greater health risk. Reg ciga give More TiN than light ciga. Different filter, fillers. She likes the task of lights better than regs at ULS.

Christopher 2. MR Lights recently; MRs before that.
Trying to get ready to guit. a staged withdrawl; but read in Globe that lights are a joke. But his grown to like lights, so on he goes...
He thinks there's less tar, same nicotine

in a light cig. How, i quien sabe? TiN & health risk. Same deal. likes taste of reg cigs better! (125)

Lights; used to smoke, Newports Trying to cut down, tried patches (didn't work), would like to quit. TiN: Tar is the resin. Nis the addictive aspect. 7:N= ItR. Not clear why lights are light.
Might be filter : Has heard lights have seemed
1:11 Inn oras hut it's a mental horizor.

HAUSER 235

Mark had some fromble withe the Z Scale questions - and he was in the mindset of the first on the Account, he recommends a totally different scale; like 0 to 15. Choice page also a tod difficult with he read it closely. Doesn't do soft packs.

REDACTED 4. Chuck MR Lights. Used to smoke regulars but trying to cut back. Lights have a lighter taste, don't take your breath away. Tin-lights have less. Tin v. HR-weryone lives long, and his father smoked 4:11'92. But basically, Tin xHR. He likes lights better than regs.

5. Brian REDACTED (2pm but really at 1) MR Lights, started with MR regs. i mentholy. Switched to lights for HR - Still bad for him, board fooling him self. Doesn't like smoking. Prefers taste of reg to lights, but all about the same. Smokes a pack/day. Started in his '20s. His girlfriend. 79N-113 not good for you. N= the dry, T= the Shit that comes out. TiN x HR. Lights have lower TiN. Maybe they're all known of the same. fooled, though, Q: might tell people thereil be a number of screens they ljust read, 10 05.

Session Date: Wednesday, May 18, 2005 at Applied Marketing Science

Cigarette oker IDIs Recruited for AMS By National Field + Focus.

_	т-	Γ			т		,
Brand	Newport Lights		Newport Lights	df m 50+ SC Mariboro Lights	Marlboro Lights	m 35-49 CG Marlboro Lights	ka m 35-49 CG Newport Lights
Educ	သွင	၅	ဗ္ဗ	ပ္တ	ខ	ខ	ပ္ပ
Age	f 21-34 SC	m 35-49 CG	ka m 35-49 CG	£0 \$	ka f 50+ CG	35-49	35-48
ž	Ţ	ш	٤	ε	+	E	٤
Roc	ķ	₽	ka	дĘ	ka	đ	ka
A Lest Control of the Phone of the Phone of the Sex Sex Sex Sex Sex Sex Sex Sex Sex Se				REDACTED			
Time First Start Bas	11:30 AM	12:00 PM	50 12:30 PM	1:00 PM	50 1:30 PM	50 2:00 PM	2:30 PM
2	E R	5	2 2	٦	<u>-</u>	<u>13</u>	<u>;</u>